

Privacy Policy

Effective Date: [06/15/2025]

ARKLA AIR LLC (“we,” “us,” or “our”) values your privacy. This Privacy Policy describes how we collect, use, and protect your information when you interact with us, including through our website, services, and communications.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Your name, email address, phone number, mailing address, and payment information when you contact us, request service, or make a purchase.
 - **Technical Data:** Your IP address, browser type, device information, and usage data when visiting our website.
 - **Cookies and Tracking:** We may use cookies and similar technologies to enhance user experience and analyze usage.
-

2. How We Use Your Information

We use your information to:

- Deliver HVAC services and fulfill customer requests
 - Process payments and issue receipts
 - Provide customer support and respond to inquiries
 - Send service updates, promotions, and company news (with your consent)
 - Improve our website and services
 - Comply with legal and regulatory requirements
-

3. Sharing Your Information

We do **not sell** your personal information. We may share information with:

- **Service providers** that assist with business operations (e.g., payment processors, website hosting)
 - **Government authorities or legal bodies** when required by law
 - **Business partners or successors** in the event of a business transfer or restructuring
-

4. Data Security

We take reasonable administrative, technical, and physical measures to safeguard your personal information. However, no method of transmission over the internet or electronic storage is 100% secure.

5. Your Rights

You may have the right to:

- Access, correct, or delete your personal data
- Withdraw consent for marketing communications
- Request a copy of the data we hold about you
- File a complaint with a data protection authority

To make a request, contact us at arklaairllc@gmail.com or by mail at the address below.

6. Third-Party Websites

Our website may contain links to other websites. This Privacy Policy does not apply to those external sites. Please review their privacy policies separately.

7. Children's Privacy

We do not knowingly collect personal data from children under 13. If we become aware that we have collected such information, we will take steps to delete it promptly.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

9. Contact Information

If you have questions or concerns about this Privacy Policy or how your data is handled, please contact us:

ARKLA AIR LLC

184 Stiles Rd

Springhill, LA 71075

Phone: 318-578-0160

Email: arklaairllc@gmail.com